

Maintenance instruction for factory finished (oiled/lacquered) MOSO® bamboo flooring

general information

- Bamboo, like wood, is a natural material and reacts to the environmental conditions in which it is placed, in particular to the factors of light, temperature and humidity. The ideal environment should have a temperature between 18°C and 22°C and a relative humidity between 45% and 60%. During the winter season, when the air is drier due to heating, it is useful to use humidifiers to avoid excessive shrinkage of the floor.
- A useful and important advice is to always ventilate the rooms and avoid direct exposure to too much light near the windows, using curtains and at the same time to let the surfaces breathe evenly by moving carpets and furniture from time to time.
- To avoid surface damage, it is recommended to have a doormat at the entrance door, as well as to apply felt under the furniture and seats.
- MOSO® floors are supplied either unfinished (finish to be applied after installation), or factory finished. In last case either a UV lacquer or oil is applied. For maintenance of site finished floors, please follow instructions of the applied finish supplier. Below instructions apply only to the MOSO® factory finished floors.

regular cleaning

It is necessary to remove the dust regularly; the presence of solid dirt on the surface of the floor (dust, sand, etc.) accelerates the effect of abrasion of the finish and then degrades the appearance of the floor more quickly. It can be carried out using a vacuum cleaner with a brush suitable for cleaning the parquet or a broom with soft bristles.

When the floor is too dirty for just vacuum cleaning:

1. Lacquered floors:

- Clean the floor with a damp, well wrung (short haired) cloth or mop. It is advisable to use a neutral soap or detergent, well diluted in lukewarm water (for dosages we recommend following the producer's instructions).
- *No specific brand of soap is recommended but MOSO® can generally advice Bona Cleaner for this purpose.*

2. Oiled floors:

- Clean the floor with a damp, well wrung (short haired) cloth or mop, using Woca natural soap, well diluted in lukewarm water (for dosage see Woca's instruction).

In both cases it is not recommended:

- to use liquids containing aggressive agents such as alcohol, ammonia or bleach; they may create marks on the floor that are impossible to remove and damage the finish.
- to use a steam scrubber machine or scrubber robots because they could allow water to penetrate the floor.
- washing the floor only with tap water; it does not clean effectively and the minerals contained in it can leave residues that in the long run affect the surface appearance of the floor.

occasional maintenance

If regular cleaning does not lead to the desired result, occasional maintenance can be applied:

1. Lacquered floors:

- To revive and protect the lacquer, a flooring Polish can be applied. This product is normally diluted in water and to apply it the same method as described under Regular cleaning must be followed (instead of soap, use the Polish).
- *No specific brand of soap is recommended but MOSO® can generally advice Bona polish for this purpose. This product is available in 2 different gloss options: 'matt' and 'gloss'.*

2. Oiled floors:

- To revive and protect the oil, a new coat of oil should be applied. Some brands provide special maintenance oil products which are thinner than the normal oil and thus dry faster. Follow the instructions of the oil supplier.
- *MOSO® recommends Woca Oil Refresher for the occasional maintenance of MOSO® factory oiled floors. Before applying, please clean the floor thoroughly using Woca Intensive wood cleaner.*

renovation

Contact your installer. Professional sanding and lacquering/oiling can renew your floor completely.

additional note

Whilst all due care is taken to ensure the accuracy of the installation instructions, individual circumstances (location, usage and installation procedures) may vary and are beyond the manufacturer's control. In case of doubt, therefore, consult the distributor.

These instructions are subject to change. For the latest version go to www.moso-bamboo.com.

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